

IIM Ranchi MBA	Senior Strategy Consultant	Product Management	Business Analytics (BA)	Agentic AI
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EDUCATION

Indian Institute of Management, Ranchi (IIM Ranchi)	Ranchi, Jharkhand
Master of Business Administration - MBA (Majors in IT and Minors in Strategy and Operations)	June 2023 - March 2025
Percentage: 68.40% (CGPA: 6.05/10); Top 10% of the Batch	
Guru Gobind Singh Indraprastha University	New Delhi
Bachelor of Technology (B.Tech. [CSE])	August 2016 – June 2020
Percentage: 80.70% (CGPA: 8.07/10); Top 5% of the Batch	
School	New Delhi
Class 12 th (Science), Green Fields School, CBSE Board- Percentage: 76.40%	April 2015 - May 2016
Class 10 th , Bal Bharti School, CBSE Board- CGPA: 9.4/10	April 2013 - May 2014

PROFESSIONAL EXPERIENCE

Senior Consultant – Product Management	Cappgemini	Aug 2025- Present
Key focus areas: Strategy Consulting, Agile Product Management, Agentic AI, Generative AI, Stakeholder Management, Business Analytics, Corporate Travel Management, Machine Learning (ML), RESTful API Integration, User Experience (UX), Strategy, AWS Telecom Competency, Enterprise AI Workforce Management Portal:		
<ul style="list-style-type: none">Led the end-to-end product strategy and delivery of a comprehensive Workforce Management (WFM) portal for a Corporate Travel Management Company (TMC) with a global workforce of 20,000+ employees, driving excellence through data-driven talent optimization.Drove delivery governance for a 30-member cross-functional team comprising of Full Stack Developers with ReactJS & Java Spring Boot, Agentic AI/GenAI experts, BA & QA team, engaged with senior executive stakeholders & delivered the strategic long-term outcomes.Spearheaded the development of a proprietary AI-driven recommendation engine that analyzes multi-dimensional employee data (skills, performance, demand, and availability) to automate “Hire vs. Train” decision-making, significantly reducing talent gap identification time.Drove daily product operations, including backlog grooming, sprint planning (Agile/Scrum), and PRD documentation, while aligning technical roadmaps with executive stakeholder business goals to deliver scalable and enterprise-level outcomes with strong execution.		
High-Scale Travel Booking Platform:		
<ul style="list-style-type: none">Conceptualized & built a B2B/B2C Travel Booking Platform to support high-concurrency environment of 1 million+ monthly transactions.Architected a personalized UX by collaborating with ML experts to make a holistic Gen AI & Agentic AI driven recommendation system.Led a 15+ member Full-Stack engineering team (React.js & Java) to build a microservices-based architecture handling the peak traffic load.		
AWS Telecom Competency Strategic Initiative:		
<ul style="list-style-type: none">Drove the strategic requirements gathering and cross-functional alignment to secure the AWS Telecom Competency, meeting AWS validation standards and positioning the firm as a market-leading specialized partner for global Communication Service Providers (CSPs).Analyzed requirements across all 5 solution categories - Mobile Networks, OSS (Operations Support Systems), BSS (Business Support Systems), CaaS (Communications as a Service), and Media & TV, to assess the scope, and validation readiness prior to category selection.Identified Mobile Networks as the optimal AWS Telecom Competency Category based on the comprehensive requirements analysis, capability alignment, and compliance feasibility; assessed and validated 4 existing firm case studies to support the competency submission.		

Business & Functional Architect Intern(Internship)	Accenture	April 2024 – June 2024
Key focus areas: Coupa Consultant, Procurement Strategy, Value-Creation, Efficiency, Standardization, Governance, Enablement		
<ul style="list-style-type: none">Analyzed 30+ client engagements across 4 industries (Manufacturing, BFSI, FMCG, Services) to identify procurement inefficiencies, compliance gaps, and system limitations; translated complex business challenges into highly scalable Coupa solution requirements.Optimized and standardized 12 “Golden” Request for Proposal (RFP) templates by aligning sourcing the best practices with Coupa capabilities, improving the vendor evaluation efficiency, reducing the cycle time, and enabling potential the cost savings of ~20%.Delivered 10+ strategic procurement insights by conducting a comparative analysis of Coupa vs. Ivalua and evaluating working functionality across sourcing, contract management, supplier management, and spend visibility to roadmap decisions for the clients.Architected end-to-end process flows for 6 Coupa modules (Sourcing, Contracts, Supplier Management, Procurement, Invoicing, and Spend Analysis), accelerating Coupa adoption, improving stakeholder alignment & smoother integration with existing ERP landscapes.		

Software Developer/ Business Analyst	Birlasoft	August 2022 – June 2023
Key focus areas: Stakeholder-Management, Business-Analysis, User-Stories, PRD-Documentation, Agile Delivery, UAT Management;		
<ul style="list-style-type: none">Led the end-to-end requirement gathering for a US-based B2C Health Insurance Claims Portal, translating the business requirements into user stories and PRDs (Product Requirements Documents) with a 12-member cross-functional team supporting 5,00,000+ policyholders.Conducted User Acceptance Testing (UAT) sessions with insurance partners, achieving 95% user satisfaction rate across stakeholder groups & served as a central interface between business stakeholders and technology teams, driving requirement clarity across the lifecycle.		

Systems Engineer

Infosys

Nov 2020 – August 2022

Key focus areas: Front-End-Development, ReactJS, Agile-Delivery, Sprint-Planning, UX-Optimization, UI-Simplification, Unit-Testing;

- Delivered end-to-end front-end development of a **B2B e-commerce platform** using **ReactJS** for a Switzerland-based client, **designing the 5+ Agile sprints** for a complex **Emergency Lighting Configurator** adhering to the **Azure DevOps (ADO)** standards.
- **Redesigned** user experience and improved front-end quality by simplifying complex configuration flows, **reducing UI complexity by 75%**, & implementing **Jest-based unit testing**, resulting in **200+ man-hours saved** by improved code quality & rework reduction.

Industrial Trainee (Internship)

Airports Authority of India

May 2019- July 2019

Key focus areas: Machine-Learning, Artificial-Intelligence, Collaborative-Filtering, Recommendation-Systems, Data Analytics;

- Designed and developed a **machine learning-based movie recommendation system prototype**, leveraging user behavior & content features to generate personalized recommendations & displaying practical application of **AI based** decision engines.
- Applied and adapted the same **collaborative filtering-based predictive modeling approach** to forecast flight delays, achieving **97% prediction accuracy** by analyzing historical flight, weather, and operational data, demonstrating the model reusability.

RESEARCH PAPERS

- MedDoc Drive, Springer - A secure online portal using self-created Additive-F and Overlap-S algos, published internationally in 2020.
- Emerging Trends in ML, IEEE - Focuses on recent trends with ANN, KNN & Support Vector Machines, published internationally in 2019.

EXTRA-CURRICULAR ACHIEVEMENTS

- Published a poetry book "Meadow Musings" internationally on Amazon, Flipkart and Pohti.com; got recommended on goodreads.com, in 2019.
- Delivered a leadership talk at New Delhi Institute of Management to 200+ BBA students, sharing practical insights on career development.
- Achieved an i10-index & h-index of 2 each with 80+ citations on Google Scholar, reflecting research impact & recognition in publications.

CERTIFICATIONS

- **Certified Product Manager (CPM) by Phoenix Global**, emphasizing Agile product management and business-driven decision-making.
- **Machine Learning using Python by Kodding (Microsoft Partner Network)**, focused on practical ML implementation and analytics.

SKILLS

SEO | Abacus | Azure DevOps | MS Excel | RDBMS | Tableau | SpringBoot | PowerBI | Angular | JIRA | Product Development | Python